

SIP Channel Features

*Advanced features can be added to any of our SIP channels.
No expensive hardware to buy, no service call, just a phone call to Phone Essence.*

Standard Features

Call Logs

You will have instant access to a record of every call made today, yesterday, this month or last; or search to find only the records you want. Each record shows the number called from and to, Caller ID, time and duration for every local, long distance, incoming and outgoing call.

Call Rollover

Automatically rollover to an alternate phone or voicemail should the Internet connection fail or exceed available hardware capacity. This is great for any business period. Lost calls are lost sales. Only buy the channels that are needed, without missing the additional calls that may come during an extra busy day.

Bursting

Temporarily exceed the number of trunks you have for the extra busy days of the month. (Dependent on hardware capacity at customer premise).

Home or Remote Office

No matter where you are working, as long as you have a broadband internet connection, we can deliver calls to you. Telecommuting has never been easier!

Phone Essence offers:

- Far more features
- Lower operating costs
- Small initial investment
- Future proof design

Premium Features

Voicemail Transcription

Automatically transcribe all or some of your voicemails, and have them forwarded to an email address or even a cell phone via text messaging. Never miss an important message.

Failsafe & QOS Router

Ensure you are never without internet or phone service with a router that can automatically failover to a secondary connection for voice (and data if desired). Also, ensure the best possible voice quality with a router specially configured for our voice SIP trunks.

Conference Calling

Very affordable conference calling rooms.

Custom Features

If you have special needs involving voice communications, you need to talk to us. Our flexible software based solutions can handle any special need or service that could possibly be done with a phone system.

Additional Numbers

Track the success of your advertising campaigns using multiple numbers.

The Phone Essence Advantage

The telecommunications industry is full of providers trying to differentiate themselves by claiming better value, service or solutions. But they are all actually selling the same product; expensive and inflexible hardware using yesterday's circuit based technology.

Phone Essence Business Phone Systems are truly different. We offer far more features for a lower price, because we use flexible, full VoIP technology. We bring the essence of the Internet Revolution to voice communications.



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