

Client Profile

With features and capabilities far beyond traditional phone systems we can help manage your voice communications like, well, never before. The Client Profile will help us understand your business operations and show you some of the things we can do. Together we'll make your voice communications work for you.

Thinking Inside the Box

We've used phones all our lives, so we know a lot about what phones fill not do. And because there has been not real competition in the phone business, we have not wasted our time thinking about what could be done with phones, because up until now it couldn't be done.

We have all been thinking inside the phone company's box!

Not Your Father's Phone System

Our phone systems are very different from traditional phone system. By using computers and Internet technology we can do things that could not previously be done with phone systems. And by integrating phone calls with all other means of communications methods, email, text messaging, transcription and the web we can allow you to manage your in a manner most convenient for you

Breaking Out of the Box

The Client Profile process is an opportunity for us to learn about the role voice communication plays in your business operations, and for you to learn about some of the things that can now be done with voice communications. Together we will explore ways in which more effective management of your voice communications can help your business

Phone Essence offers:

- Far more features
- Lower operating costs
- Small initial investment
- Future proof design

Outside the Box Examples

Track Ad Responses

With complete call records and different phone numbers in each ad you can quickly tell which ads are producing results and which are not.

Built-in Answering Service

The flexibility of our phone system allows us to provide an automated answering service. Information is collected from the caller and staff notified by email, text message or a phone call, and if desired connected to the original caller.

Transcribed Voice Mail

Your voice mail messages are delivered to you in a text message. That's quite an improvement over continually calling in to check and listen to each message

Transfer Calls to and from Cell Phones

Transfer or forward calls to a cell phone, and transfer the call back to the office. No need to give out personal phone numbers.

The Phone Essence Advantage

The telecommunications industry is full of providers trying to differentiate themselves by claiming better value, service or solutions. But they are all actually selling the same product; expensive and inflexible hardware using yesterday's circuit based technology.

Phone Essence Business Phone Systems are truly different. We offer far more features for a lower price because our systems use computers, Internet technology and are 100% packet based. We bring the essence of the Internet Revolution to voice communications.



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