

Voice Mail

All Voice Mail systems are not the same. Voice Mail is an integral part of our phone systems and is customized to make voice communications work for you.

Receive Your Voice Mail Messages

From Any Phone

Yes, you can still do it the old fashioned way.

By Email

Every voice mail message may be delivered via email as an attached audio file. Although simple, this is a very popular and useful feature.

On Our Website

Visit our website to quickly scan, listen to and/or delete your voice mail messages. It's an incredible time-saver if many messages have accumulated and you don't want to waste time listening to each announcement – number, date, time – only to hear a blank or unimportant message.

Transcribed Voice Mail Messages

Have you ever wondered how easy voice mail would be - if only you could read your messages instead of listening to each and every one? We have.

That is why we are now offering a voice mail transcription service. Your voice mail messages will be automatically transcribed and delivered as text, either to an email address or in a text message. We expect this to be very popular with staff members who want to control their availability without being 'out of touch' or wasting time.

Phone Essence offers:

- Far more features
- Lower operating costs
- Small initial investment
- Future proof design

Voice Mail for Everyone

Individual Voice Mail Boxes

Every staff member can have his own voice mail box, whether or not he has his own extension phone.

Shared Voice Mail Boxes

Shared voice mail boxes can be configured for a group or service division, eg support, sales, etc.

Completely Configurable

Each voice mail box can have a variety of custom greetings (temporarily away, busy, unavailable) and callers can escape from voice mail and be redirected to the operator or any other number.

We Make Voice Mail Work For You

Voice mail fills in for us when we are not available or do not want to be interrupted. But too often we still waste time checking voice mail lest we miss an important message. Instead of repeatedly checking your voice mail, our voice mail system will deliver the messages to you.

The Phone Essence Advantage

The telecommunications industry is full of providers trying to differentiate themselves by claiming better value, service or solutions. But they are all actually selling the same product; expensive and inflexible hardware using yesterday's circuit based technology.

Phone Essence Business Phone Systems are truly different. We offer far more features for a lower price because our systems use computers, Internet technology and are 100% packet based. We bring the essence of the Internet Revolution to voice communications.



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